

RENTAL TERMS & CONDITIONS

The user renting any Bicicleando S.Coop property is subject to the terms and conditions of this contract.

1. The person responsible of the booking and renting of the bicycles and accessories, hereinafter the customer, must be over 18, give their name, surname, contact phone and ID or Passport that must be shown at the moment of rental.
2. Hand over and collection of the rented equipment will take place at the time and place agreed between Bicicleando and the customer.
3. The company Bicicleando is committed to hand over to the customer the rented material in perfect conditions for its use. Bicicleando holds an Obligatory Responsibility Insurance that covers any incident related to any fail or malfunction of the rented equipment during its normal use.
4. The client is a depository and custodian of the rented bike and accessories, taking all civil and criminal responsibilities that this condition implies, until its return. Bicicleando will not be liable for claims for accidents, injury, shock or damage to himself, to thirds or to any of the customer's properties with the rented material.
5. The client accepts the risks associated with the use of the bicycle, states that users of this contract are in perfect health for cycling and assumes this responsibility.
6. The customer is committed to return the bicycles in the same condition as when they were given including accessories, being responsible of the care and appropriate use of the rented material between the time of hand over and return. In the event of damage caused to the bicycle that is not consequence of a normal use but due to a negligent use, Bicicleando will claim costs at the market price.
7. If the rented material is stolen the customer will assume 75% of the cost of the replacement. If the client expects to leave the bicycle outside without surveillance he must request a lock on Bicicleando at the time of rental, which will be provided at no extra cost. To properly secure the bike, it should be hold to a strong stable fixed object, with a padlock attached to the bicycle's frame and passing through the inside of both wheels.
8. For the use of bicycles and accessories users must be over 18 years old. Minors must be accompanied by an adult responsible for them. All users must provide their name and present ID or passport at the time of renting the bicycle. Bicycles or any rented equipment must only be used by the persons indicated by the client and users at the time of rental.
9. The payment will be made in cash for the full service mentioned in the contract signed when the users receive the bicycles. **The payment can be made also by bank transfer before the provision of the service.**
10. In the event of delay in the time of return of the equipment it will result in an additional cost equivalent to the simple tariff of 4€/hour.
11. Returning before the fixed hour must be notified unless two hours before of the returning, and the new hour will be fixed depending on the availability of Bicicleando to go for the material in

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that moment. If bicycles are returned before the fixed hour the customer will pay Bicicleando the price until the new returning hour.

12. For several days rental, if the customer return the bike before the fixed date no money will be refunded if 50% of the rental time was exceeded. Otherwise, the amount of money to pay for the service will be re-calculated in accordance with the final date and the discount associated to it.
13. Bicicleando may unilaterally terminate the contract before its conclusion in case of serious breach by the user in the use and care of the rented equipment. In this case the company can remove all rented equipment from its whereabouts and the customer will not be entitled to any claim or compensation.
14. Bicicleando offers tourist and cultural information about the area on the maps of recommended routes, but the company will not be responsible of the current state of maintenance of pathways as well as the state of the places of interest suggested.
15. It is the customer's responsibility to respect the Spanish traffic regulations and to cycle with caution.
16. Data confidentiality.

In accordance with the Organic Law 15/1999 of December 13, on personal data protection, the user and owner of the data, is informed and gives specific consent to the inclusion of their data in computer files reported in the State Agency for Data Protection and the automated processing thereof, being responsible for the file Bicicleando S.Coop. The use and purpose of the treatment is for commercial, administrative and other similar activities. Also, as owner of the data, the user may exercise their rights of access, opposition, rectification and cancellation by the corresponding application, using any of the communication channels of Bicicleando S.Coop.

The user declares to have read, understood and agreed to these conditions by signing the present document and showing a personal ID.

The customer:

The company:

Name:

Bicicleando Sociedade Cooperativa Galega.

ID Number:

CIF: F94105632